



# NGAKA MODIRI MOLEMA DISTRICT MUNICIPALITY

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## OFFICE OF THE EXECUTIVE MAYOR

**CLOSING REMARKS  
MMC CLLR PHEMELO MALEBELELA  
PROVINCIAL CONSUMER RIGHTS DAY AWARENESS  
15 MARCH 2018  
MAHIKENG  
09H00**

Programme Director,

MEC of Finance, Economy & Enterprise  
Development in the North West Province,  
Hon. Wendy Joy Nelson;

Notable Speakers;

Key stakeholders;

Distinguished guests;

Ladies and Gentlemen;

I greet you all.

Programme Director, ke rata go tsaya tshono e go lebogela taletso e e tswang go lona, we as the Ngaka Modiri Molema District Municipality appreciate being part of such educative and informative sessions. Some of the knowledge we gather here, we make sure we impart it to the ground, to our communities.

Consumer Rights are rights which some of our communities are unaware of, we enter outlets as customers with needs and come out just the same. We endure market abuse and injustices and complain amongst ourselves. Many consumers are unsure or confused about what they can do when experiencing challenges with a certain product or service.

Under the theme "Making digital market places fairer ", one can only hope buying products and service online becomes more accessible and safer. So many digital users have lack of trust due to the internet fraudulence that happens time and again. Such notion must change and awareness should be brought to our people.

As we continue to promote and prioritise the VTSD concept, which is one of the 5<sup>th</sup> Administrations key concretes, we encourage our consumers to buy local and in turn emphasise the rights of the consumers to our local service providers. Consumers have the right to safe products, the right to satisfaction of basic needs and the right to be informed about products that they are purchasing especially over the net.

I sincerely hope that the discussions and engagements that took place today will assist all respective

stakeholders and consumers and that we leave this place more empowered to use the digital market sphere more openly and conveniently.

**Ke a leboga!**

which we know have possibilities of being safe who are present to uphold and to the province to cement a top place as the tourism destination of choice in the country. We further hope that the gathering will also contribute positively to the Villages Townships and Small dorpias concept.